



REFUND POLICY

Refund policy

1. "No claim for refund of Registration and other charges towards credit/API integration services for 'Digital consent acquisition' service or any other service charges paid through this portal, will be entertained. In case of multiple payment for same service transaction, the claim for refund will be dealt with as per extant policy governing them.
2. On receipt of request for refund, the same will be processed by MTNL preferably within 7 days.
3. Request for refund shall accompany required evidence in support of claim for refund.
4. All refunds shall be subject to applicable charges as may be deducted by the User's bank.
5. The refund amount will be credited back into the same account (net banking, credit card, debit card) that was used to make the payment.
6. MTNL reserves the right to amend or modify these T&C at any time, as and when the need arises.
7. We request you to visit our website <https://www.ucc-mtnl.in/> periodically for contemporary information and changes.
8. Requests for refund in r/o multiple payments can also be forwarded on aobnkms@gmail.com."